

# Calliope Georgousi

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Gender: Female, Date of Birth: 08/06/1979, Marital Status: Single, Nationality: Greek

## Education

2006– 2010 *Brunel University*, Uxbridge, UK, [brunel.ac.uk](http://brunel.ac.uk)

**Full-time student at BSc in Multimedia & Design, Level 2**

**–Marks:62% Second class (Upr division)**

- Key Modules: Design Practice, Interaction & Web applications
- Intermediate knowledge of:

XHTML	XML,XSLT, XUL
CSS	Wordpress 2.7 CMS
PHP & MySql	Usability, w3c
ActionScript 2	SEO

- AdobeCS–CS4 v.

Photoshop	Dreamweaver
Illustrator	Flash
InDesign	Lightroom
Soundbooth	Premiere

- Other Computer Skills:

OS: Windows 98/XP & Vista, Ubuntu Linux & Mac

Microsoft Office: Word, Excel, Power Point

Web browser: IE, Opera, Safari, Google Chrome & Mozilla Firefox

Email: Outlook, Webmail, Lotus Notes, Thunderbird Mozilla

- Portfolio website: [www.calliopemuse.co.uk](http://www.calliopemuse.co.uk)

2003–2005 *Trinity College*, [tcd.ie](http://tcd.ie) Dublin,

**Full-time student at BA in Acting**

2002–2003 *American College*, Thessaloniki, Greece

**Part-time Greek & English Bilingual Translation Course**

## Working

8<sup>th</sup> January 2009–present, *Calliope Muse*, [calliopemuse.co.uk](http://calliopemuse.co.uk), Dublin

### Freelancing

- Multimedia Tech. & Design, Web design/development, photography
- From initial concept to design, development, w3c standards and SEO optimisation holistic approach services.

June 2008– 8<sup>th</sup> January 2009 *Global Web Ltd.*, [4pm.ie](http://4pm.ie), Dublin

### Web design/development

- Web design mock up layouts, banners for property management companies & SEO input

January 2008 – March 2008 *Brunel University Placement & Careers Office*, [brunel.ac.uk](http://brunel.ac.uk), Uxbridge, UK

## Experience

**Customer Care Agent** (project-based job)

- Outbound annual survey calls to graduate students.

November 2005 – March 2007 *Sportingbet Ireland.com & Sportingbet.gr Ltd.*,  
London, Dublin [sportingbetireland.com](http://sportingbetireland.com) & [sportingbet.gr](http://sportingbet.gr)

**Customer Care Agent**

- Email & Live Person online chat, Customer Care USA Dept., Inbound & Outbound Calls Greek Dept.

August 2005 - October 2005 *Vodafone Ltd.*, Dublin [vodafone.ie](http://vodafone.ie)

**Customer Care Representative**

- Certificate of Completion Ready to Go introduction
- Ready to Go Helpdesk Inbound Calls
- Intervention Vault- Sales & Up sales activity

September 1997- December 2000 *Thessaloniki Hyatt Regency Casino*,  
Thessaloniki, Greece [thessaloniki.regencycasino.hyatt.com/](http://thessaloniki.regencycasino.hyatt.com/)

**Gaming Dealer**

- Dealing in American Roulette Tables, Black Jack & Stud Poker Tables

Languages

Proficiency in English Language by the University of Michigan  
(equivalent to Cambridge Proficiency)

**Fluent English & Native Greek**

Extra curricular activities/ Interests

- Student Representative for both Level I & Level 2 at current course
- Amateur digital photographer
- theatre & cinema
- psychology (social, cognitive, gestalt)
- Swimming
- tango

Skills

- Full Clean EU Driving License, 1998
- Typing: 50 wpm copy typing

References

References are available upon request